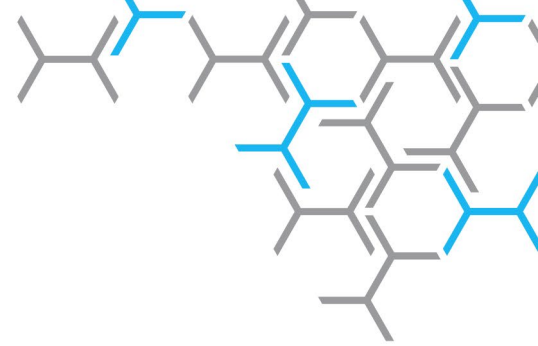




SENSORWORX®



Terms and Conditions (as of 09/01/2023)

Warranty Statement

BLP Technologies, Inc (**SENSORWORX**) warrants its **SENSORWORX** products to be free from defects in materials and workmanship and to perform under normal and proper use for a period of five (5) years from purchase. BLP Technologies' only obligation is to correct such defects by repair or replacement of the products, at its option. There are no implied warranties of any kind, including merchantability and fitness for a particular purpose, but if any implied warranty is required by the applicable jurisdiction, the duration of any such implied warranty is limited to five years. The total liability of BLP Technologies on any and all claims of any kind, including but not limited to warranty claims, shall in no event exceed the purchase price of the product(s) that give rise to the claim. This warranty does not cover incidental or consequential damages arising out of, or in connection with, the use or performance of this product or other indirect damages with respect to loss of property, revenue or profit, or cost of removal, installation or re-installation.

Pricing

Prices are subject to change without notice. In the event of price increases, all in house orders will be filled at lower prices provided orders are released for shipping prior to the price increase.

Sales Tax

We are required to collect and remit sales tax on shipments into the states of CT and FL unless the purchaser supplies us with a signed official state resale certificate or sales tax exemption certificate with the order. Receiver is responsible to collect and remit sales tax, if any, and any other taxes as required by that state for shipments to states other than those listed above.

Order Cancellation Charge

Cancellation of any order must be authorized prior to shipment to avoid cancellation and/or return charges. Orders requiring any custom components, programming, or features may not be canceled. If a delivery is refused at destination; warehousing, delivery and return costs will be charged to the customer.

Product Specification & Approval

Product specifications are subject to change without notice. The acceptance and approval of our products for individual project specifications is not warranted by our company.



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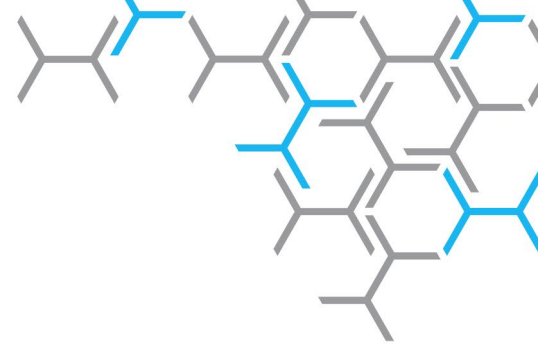
BLP Technologies, Inc.

2a Research Parkway, Wallingford CT 06492

P: 203.678.4224 | www.sensorworx.com



SENSORWORX®



Payment Terms

Upon credit approval, standard credit terms are Net 30 days from date of invoice. Credit card payments may be accepted for first time orders totaling less than \$1,000 only.

Freight Allowance

Any individual ground shipment within the 48 U.S. contiguous states having a sale price of > \$1,000 qualifies for our pre-paid freight allowance policy (contact factory for terms outside 48 contiguous states). Freight prepaid discounts may be taken at the time of payment **if the invoice is paid within the established credit terms**. Customer may select alternative shipping services (including expedited services) but will assume all costs. Note freight allowance is not available with invoices paid by credit card.

Missing and Damaged Items

All damaged or missing items must be reported to factory within 48 hours of receipt of order.

Return Merchandise

Returns will not be accepted without prior authorization from **SENSORWORX** in the form of an RMA number. **Debit memos are not accepted**. Custom products are not returnable. Returned value must be greater than \$100.00. Return requests must be within 90 days of date of shipment. Factory credit will be issued based on the original invoice price, less a restocking and/or reconditioning charge of 30%. Return freight is the responsibility of the customer or will be deducted from the credited amount. Credit will only be given for merchandise in resalable condition.

Contact Information

REMIT PAYMENT TO

BLP TECHNOLOGIES, INC.
(dba SENSORWORX)
2a Research Parkway
Wallingford, CT 06492
PH: 203-678-4224

ACH PAYMENT INFO

ACCOUNT #: 2234100881
ROUTING #: 211170114
BANK: CITIZEN'S BANK
1 Citizens Drive
Riverside, RI 02195

NEW ORDERS & ORDER MANAGEMENT

ORDERS@SENSORWORX.COM
PH: 203-678-4224

GENERAL INQUIRIES

SALES@SENSORWORX.COM
PH: 203-707-7495

ACCOUNTS RECEIVABLE

AP@SENSORWORX.COM
PH: 203-678-4224

TECHNICAL SUPPORT

TECHSUPPORT@SENSORWORX.COM
PH: 203-678-4224



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